

Ryan Johnson

EXPERIENCE

Product and UX Design Lead - 01/2003 – 2022

MJWS, Riverside CA

(UX, UI, CSS, HTML 5, Product Research and development, animation, wire framing, prototyping)

- UI Designer for a staffing software utilized for over a decade in over 6 hospitals across a 3 state region
- Created a website to help initiate as much as \$5,000,000 in aircraft parts and services annually
- Managed a website, including promotional material, for Orange Show Speed way, an 8,000+ occupancy racing arena with \$10 to \$20 million annual revenue
- Designed the first site for MededCenter, one the first online Continuing Medical Education(CME) programs in the nation

Research and Design Lead - 10/2014-1/2017

Remedy Direct, Eau Claire, WI

(UX, UI, CSS, HTML 5, Product Research and development, animation, wire framing, prototyping)

- UX design and research for one of the first online platforms directed to independent provider work model
- Designed and created promotional materials, commercials, and products using a collaboration of agile development frame work
- Developed business projections models based on research
- Helped plan a \$250,000 national promotion campaign that collected information and insight from as many as 300 a day potential clients that was utilized in user testing
- Collaborated with programmers develop an entire platform including scheduling, staffing, messaging, and promotional interface

MLO – 4/2021 – 6/28/2022

Loan Depot, Lake Forest CA

- Proposed a remote work model adopted by a \$6B dollar organization that was implemented to the majority of a 700 employee workforce after a custom UX software was created
- Lead a team of over 100 employees in production for over a 3 month quarter
- conducted training and on-boarding for over 100 employees
- Handled over 300 calls and documents daily which included confidential and/or highly confidential information

SKILLS

Figma, Adobe Creative Suite (Photoshop, Illustrator, animate, audition), HTML 5, CSS, responsive websites, wire framing, prototyping, introductory PHP JavaScript and HTML 5 API, and introductory python programming

EDUCATION

Post Bachelor Certification User Experience Design UX

UCSC Silicon Valley Extension, CA Projected 2023

Bachelor of Science in Liberal Arts

Excelsior College Albany, NY United States

Associate of Science & Associate of Arts in General Studies

Riverside Community College Riverside, CA

Licensed UAV Pilot

Small Systems UAV Operator Certification August 2017

Cal Poly Pomona Pomona, CA

Graduate Level License Cytotechnologist August 2018

UCLA Los Angeles, CA